

◆ Episode 8 (Final Episode) Kaizen Forever

Year  
end

I checked  
how long it  
takes from  
receiving the  
application

to granting  
they are now  
handled within 2  
to 3 weeks!!  
We have almost  
achieved our  
target!!



Furthermore, the  
total over time  
of the group de-  
creased down to  
half compared to  
last year!

The process-  
ing speed  
increased so  
we stopped  
having many  
complaints

We also  
learned a  
lot from  
veteran  
Gen-san!

I'm  
embarr-  
assed.



We have dis-  
cussed a lot on  
kaizen within the  
group so our  
communication  
has improved!!  
I am very  
happy we have  
followed up with  
each other!!





Thanks to the things like operation flow chart and various check lists we have made, we are able to have a manual to establish a standard op-

eration. But we still have our future agenda to keep the work load mountain low and equalize the load throughout the year

And we still have many things we need to depend on veteran Gen-san

Over time hours have decreased, but it was originally too much to begin with so we are still half way there

it is important to build a system where any job can be done smoothly regardless who is in charge of it

We need to change from implicit knowledge where certain people only have the know-how, to explicit knowledge where it is shared and visualized and



Thanks to everyone's cooperation!!



However, kaizen is incredible

I never thought overtime hours would decrease this much



But still, at the beginning of the year I was worried how things would turn out...

Leave it to me!!

Since it is a good initiative, let's have a presentation! I am depending on you!

2 weeks ago

You that you need...

Startle

So, Sakamoto-kun

I look forward to the presentation on kaizen results this weekend!!



What!?

I will tell other departments about it!!



I am sure you are all prepared for it!



